

Review on Clifton Housing Project:

Clifton Housing Project provided one of my cases ***** a second chance upon release from prison. My case was not able to be accommodated in ***** and had therefore requested to be moved to Birmingham. ***** contacted Clifton Housing Project off his own back in Custody when serving a recall. He was desperate to seek support in the community and not be homeless. ***** had been accommodated by Clifton Housing Project in the past. However, left due to further offending and relapse back onto substances.

Whilst ***** was in Custody. There was effective communication with Darrell around the plans for release. ***** was on a standard recall and due to be released at the end of licence. However, if suitable accommodation was found ***** could be released early on this basis. Clifton Housing Project were flexible and happy to leave a bed space open for *****.

Closer to the release date, ***** was provided with a Neuropsychiatry report which was forwarded onto Clifton Housing Project. They made the professional decision to allocate ***** to a different address to suit his needs. Probation and IOM facilitated the prison pick up and dropped ***** at the property in Birmingham. Darrell was waiting at the property to greet ***** and ourselves.

Since residing at the property Darrell and his team have been great at communicating with Probation, IOM, Housing and Social Services. They have been patient and gone above and beyond to support ***** as he is such a complex case with numerous needs. They believe ***** would benefit from 24 hour supported accommodation due to his health concerns- brain injury and ongoing neuro assessment which is needed. Social services involvement due to ***** mental age and capacity to look after himself.

Clifton Housing Project referred ***** to local social services and drug services for the continued intervention. Although ***** has now transferred to Birmingham probation there has been a transition period where he had to attend 3 appointments until transfer was accepted. Clifton Housing project supported ***** to appointments as much as possible, so this transfer went smoothly. They have also directed him to local services - food banks and buses to assist him adapting to the community.

Although ***** is a complex case, they have been great at communicating with Birmingham and Stoke Probation through the whole process via email or phone call. They have built a wraparound support with all agencies to achieve small goals with ***** before he can move onto 24 hour supported accommodation. I would highly recommend this team for being so patient, effective, and really nice people to talk to. Nothing was too much to ask. I would definitely refer to them again in the future.